



MANAGER TERMINAL SERVICES

This is a unique opportunity to play an integral role in NQA Group and to become part of a dynamic company responsible for management and operations of Cairns and Mackay Airports.

Based in Mackay, this is a challenging and exciting opportunity for a commercially minded person, who will be responsible for the retail and commercial management of our busy and rapidly growing Mackay Airport facility. You will be charged with the management and development of the business through undertaking effective performance management and identification of strategic initiatives. Proven commercial business acumen and lease negotiations are essential.

Reporting directly to the General Manager Mackay Airport you will have proven experience and understanding in:

- Retail and commercial business acumen
- Contract negotiations and management
- Monitoring team performance and customer service standards
- Providing leadership and direction

To achieve success in this role, you will be an experienced professional with proven experience establishing and maintaining relationships with key stakeholders and customers. Together with your ability to work autonomously whilst contributing to the outcomes of the team, will see you excel in this position. Retail, commercial and / or shopping centre management will be highly regarded.

Applications and enquiries can be directed to Nerida Mitchell - HR Manager
recruitment@cairnsairport.com.au

Applications close **12 December 2011**.