



Welcome to the Cairns Airport Ground Transport Driver Guide for using ParkCharge

ParkCharge is an online self management tool which allows Taxi Drivers to sign up to gain access to the Cairns Airport Ground Transport Areas.

Once approved, you can self manage and check your account balance, download usage history and generate statements.

Registering as a New Taxi User

Step 1.

To begin the Taxi User registration process, go to the following link:

<https://www.cairnsairport.com.au/taxis>

then select Cairns Airport.

Please select your Airport Below:



Step 2.

Click on the **Sign Up** button next to the Taxi Driver Sign Up to continue registering.

Taxi Driver Sign Up

Sign up here as a driver of a registered taxi company. Your application will be reviewed, and confirmation will be emailed once approved.

Sign Up

Step 3.

Click the **Select Driver Type** dropdown menu and select **Taxi Driver**.

1 Personal Details

Select Driver Type
Taxi Driver
Stall Parker
Bus or Limousine Commercial Operator

Step 4.

Click the **Select your company** dropdown menu and select **Cairns Taxis Limited**.

Select the Name of your Company from the drop down list below.
(Don't see your company? They may not yet be registered. Please refer back to your company)

Select your company
Cairns Taxi
Advam test

Step 5.

Fill in your personal details. Fields marked with an asterisk (*) are mandatory.
Once complete, click **Next**.

1 Personal Details

Select the Name of your Company from the drop-down list below:

Your Details

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name *	Surname *	Mobile *	Email Address * Note: will be used as the Login Username

<input type="text"/>	<input type="text" value="CAPL TEST"/>	<div style="border: 1px solid red; padding: 2px;"> If you only have one phone number type the same number into both boxes </div>	
Driver Authorisation Accreditation Number *	Trading As		

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
ABN *	ACN	Phone Number *	Position

If you do not have an ABN type 0000

Your Address Details

<input type="text"/>	<input type="text"/>
Address Line 1 *	Address Line 2

<input type="text"/>	<input type="text"/>	<input type="text" value="QLD"/>
Suburb *	Postcode *	State *

☐ Yes, please keep me updated with news, events and offers

Back

Next

Step 6.

Click on the **Terms and Conditions** and read them before continuing.

Once you have read and agreed to the Terms and Conditions, check the tickbox accordingly and click **Next** to proceed.

2 Terms and Conditions

Please read the below **Terms and Conditions** and associated information

[Terms and Conditions](#)

You will need to read the Terms and Conditions and then tick the box

☒ I have read above Terms and Conditions and Privacy Policy and agree that use of this service constitutes acceptance of the Terms and Conditions and Privacy Policy.

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Next

Step 7.

You will now be directed to the **payment details page**.

The minimum account balance and the minimum auto top up is pre-set to \$20.00, you can increase the minimum amount account balance and top up if you wish.

You can also opt in to receive an SMS when your account falls below your minimum amount account balance. There is a charge of \$0.18 payable per sms sent.

Insert your payment details and preferences, click **Next** to proceed.

3 Payment Details

Payment Type

Prepay Per Use

If you wish to nominate a higher minimum account balance or top-up to amount, please modify the settings below.

Client defined minimum account balance (minimum \$20)

20.00

Client defined top-up amount (minimum \$100)

100.00

Tag and Administration Fee

5.00

☐ Send me an SMS alert when my balance falls below minimum account balance defined above (\$0.5 per sms)

☐ Send me an SMS alert for failed automatic top-ups (\$0.5 per sms)

VISA

MasterCard

mm

yy

Card Number *

Expiry *

Name on Card *

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Next

Step 8.

Please ensure that all application details are **complete and correct**.

Click **Submit** to send your application off to the Cairns Airport Ground Transport Team.

Allow up to 3 business days for Cairns Taxis and Cairns Airport to process your application.

4 Submit Application

Please review your details below. If you are submitting a new application, please click Submit to complete your registration and you will receive an email to confirm your registration. If you are modifying your existing account information details, please click Submit to save your changes. No email confirmation will be sent.

Driver Type	Taxi Driver	Payment Type	Prepay Per Use
Company Name	Cairns Taxi	Card Number	456456.....644
Email Address	test@test.com	Expiry Date	0120
First Name	Bob	Total Due Amount	\$105.00
Surname	Smith		
Mobile	0411565587		
Phone Number	264587654		
Address	1 Airport, Cairns, QLD 4870		
Licence Number	12365		
Driver Authorisation	15645		
Trading As	Cairns Taxi		
Position			
ABN	18 132 228 221		
ACN	132 228 221		

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Submit

Thank you!

Your application has been submitted for approval. You will be notified when your application progresses.

Done

Step 9.

An email will be sent to the email address that you registered with. The email will confirm that your application has been submitted and it will contain an automatically generated password for you to log into your account once it is approved.

If your application is successful an email will be sent to the email address that you registered with advising you that your application to operate at Cairns Airport has been approved. This email also contains the instructions for collection of your access card.

If you signed up on site at the Cairns Taxis Office you can collect your access card from the Cairns Taxis Office once your application has been approved.

If you didn't sign up on site at the Cairns Taxis Office you can collect your access card from the Car Park Service Kiosk at Cairns Airport between 9.00am and 5.00pm Monday to Friday.

Once your account has been approved, your payment method will be debited the minimum auto top up fee of \$20.00. This fee will be transferred to your access account.

Logging Into Your Account / Managing Your Account

Once your account is approved you will be able to log into your account.

The log in link is **<https://www.cairnsairport.com.au/taxis>**

Click on **CLICK HERE FOR PARKCHARGE**

When you log in for the first time you will need to change your password.

Your **user name** is the email address that you registered with.

Your **password** (this is the automatically generated password that was included in the email you received advising you that your application had been submitted)

Once you **change your password** the system will take you back to the log in screen where you can log in using your registered e-mail address and your new password

You will now be able to log in and manage your account.

If you have any questions, please contact the Cairns Airport Ground Transport Team via email at: gt@cairnsairport.com.au

Once you log into your ParkCharge profile you have the options to manage your account.

Instant Top Up allows you to use a **Credit Card** to top up your account for an amount you choose, you can also view your current account balance.

Statement allows you to print out activity statements on your account. This will include any time your account is topped up and when your access card is used in the Ground Transport areas at Cairns Airport.